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Mrs./Mr _____

Factory: _____

Date, __/__/____

Customer Satisfaction Analysis

In order to achieve the continuous improvement of the company, Phase Motion Control wants to share the evaluation of its objectives with the customers. In this perspective, we kindly ask you to answer to the following short questionnaire which summarizes the main objectives of our supply.

➤ DELIVERY TIME

Excellent Good Fair Poor Very poor

➤ SELLING PRICE

Excellent Good Fair Poor Very poor

➤ PRODUCT PERFORMANCE

Excellent Good Fair Poor Very poor

➤ CUSTOMER CARE

Excellent Good Fair Poor Very poor

➤ TECHNICAL ASSISTANCE

Excellent Good Fair Poor Very poor

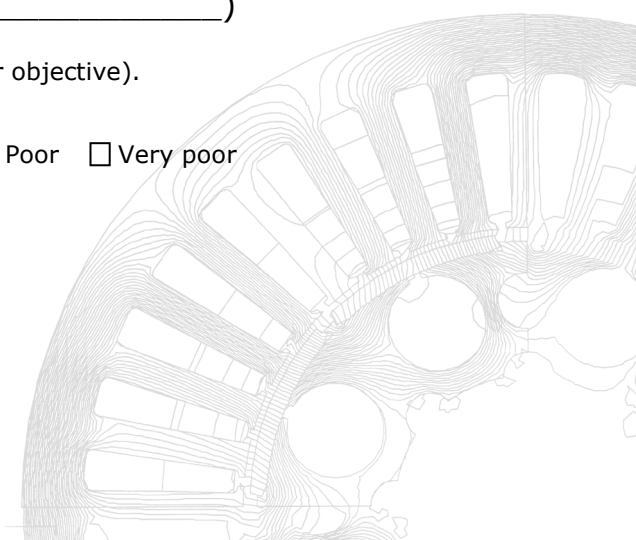
➤ OTHERS (_____)

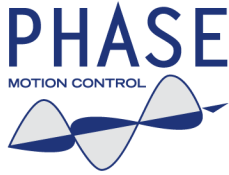
(Note: the customer may add another objective).

Excellent Good Fair Poor Very poor



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 C.F. IVA IT 03425740101
 R.E.A.N. 343807
 R.D. 14/2/94





Your feedback is fundamental for us; its analysis will allow us to carry on the continuous improvement of our company.

Thanks in advance for your kind reply.

Kind Regards,

Claudio Cavallante
Sales & Marketing Manager